

Jersey Scout Centre Terms and Conditions

Bookings

Bookings should be made on the Venue Booking System.

Once a provisional booking is made and approved on the Venue Booking System, we will hold that booking for 4 weeks to allow time for a 10% deposit to be made.

We will send you an invoice for the deposit when the booking is approved.

If after 4 weeks no deposit has been forthcoming, we reserve the right to cancel the booking.

We would always attempt to contact the original booker to offer the option to pay a deposit to keep the booking first. We regularly send reminders for non-receipt of deposits but where no response is received, we will be left with no choice but to cancel the booking.

An invoice for the outstanding balance will be sent two months prior to your arrival. All invoices should be paid in full, at least one month prior to your arrival

Cancellations

In the first instance, we ask any group thinking of cancelling to get in touch with us as early as possible. We hate to charge cancellation fees and sometimes other options are available.

Cancellation for camping pitches will generally not attract a penalty unless large areas of the site have been reserved and other customers turned away.

All bookings for The Scout Centre cancelled before the due date will lose the 10% deposit. Cancellation of Scout Centre bookings between 2 and 3 months before the due date will be charged 50% of the booking fee.

Cancellation of Scout Centre bookings between 1 and 2 months before the due date will be charged 75% of the booking fee.

Cancellation within one month or less before the due date will be liable for the full booking fee.

We understand that cancellations are sometimes necessary, and we will endeavour to minimise the financial impact upon any group wishing to cancel, particularly if we can re-let the Centre for part or all the cancelled time.

Deposits are not returned apart from in extreme circumstances. Where bookings are cancelled in plenty of time, we would, however, seek to transfer any deposit paid to a future booking by the same group.

Cancellations must be made in writing or via e-mail and confirmed. Verbal cancellation or e-mails "lost in the ether" will not count as valid cancellations.

Vehicles

Vehicles may travel on to the site to drop-off equipment at camping pitches but must immediately be returned to the car park.

Any vehicles causing damage to camping areas including creating ruts, ditches or depositing oil will be charged for the damage to be put right.

With so many young people on site, drivers should keep to a very low, safe speed to avoid any accidents or injuries.

We are not licensed for Campervans, and they should not at any time, be parked on the camping fields.

The Scout Centre building

Users of The Scout Centre building should familiarise themselves with the fire alarms, emergency and evacuation procedures and as soon as practical after arrival ensure all residents are aware of what to do in case of an emergency.

We will have prepared the centre for your arrival, and we expect it to be in a clean condition. Please highlight to any of the team any issues as soon as possible so we can put them right.

A post event cleaning fee of £75.00 will be added to all bookings. If you wish to opt out of this fee and do a full clean of the premises prior to your departure, please discuss this with the centre team.

This does not reflect the actual cost of cleaning, and we would request that you leave the building in, as near as possible, the clean and tidy condition that it was in when you arrived. This will help us to keep costs and prices down. Where the building is left in a very poor condition, we reserve the right to charge an additional cleaning fee.

We understand that accidents happen. Please report any breakages or damage to us as soon as practical so that we can arrange for things to be put right before the next visitors. We don't charge for the odd broken plate or mug, just let us know. Any malicious damage such as graffiti, damaged walls or mattresses will be charged at cost.

Camping Pitches

Whereas we do our best to honour requests, we reserve the right to change allocated pitches at any time. This may be due to some areas being over-camped or being re-seeded and awaiting recovery.

Please pitch tents to make best use of space on busy weekends to avoid being asked to re-pitch and "move up"

There are several small campfire circles and brick barbeques around the site for you to use. For any other fires you should use the barrels and stands provided. These should be returned at the end of your stay and any unused wood should be returned to the wood pile.

Wet pits or latrines are not allowed.

When camping, please confine yourselves to the camping fields. Only approach the main building to use the outside toilets. If you require tables and benches, these are available to hire. Please see the centre manager or a member of the team.

Smoking

Smoking is prohibited in all areas of the site. To set a good example to young people, we also prohibit vaping as well as smoking.

Chewing Gum

Please do not bring chewing gum on to the site. It is difficult to dispose of and even more difficult to clean up

Alcohol & Drugs

Alcohol may only be consumed by those over 18 on their own pitch or building but must be done discretely and not in front of young people under the age of 18.

At all times, groups must have a minimum of one, preferably two adults who have not been drinking if they are responsible for young people on site.

Jersey Scout Centre adopts a zero-tolerance policy for illegal drugs.

Anyone found in possession of or using such drugs will be immediately reported to the local police and removed from site.

Behaviour

Our primary aim is to assist in the development of young people to become great citizens. Anyone displaying disruptive or abusive behaviour will be removed from site and still be liable for the full cost of their booking.

We ask all visitors to have due respect for our neighbours and other campers and that from 10pm noise levels are reduced, and all is quiet by 11pm.

Child Protection

- Our top priority is the safety of the young people visiting Jersey Scout Centre.

Our policy is very clear.

All adults staying overnight or who may have unsupervised access to young people MUST have a current, valid enhanced disclosure.

It is the responsibility of the person making the booking to ensure this requirement is adhered to.

Additional Needs

Jersey Scout Centre is suitable for young people and adults who have additional needs, and we will do whatever we can to make your visit easier and more enjoyable.

We would encourage all groups who have party members with additional needs to make us aware and ideally undertake a site visit to see if there are any ways in which we can help.

General

On arrival, all groups to check-in with the centre team.

All groups to check-out prior to departure & settle any outstanding payments

Please use the green bins provided for all general waste. Please make sure your black bags are tied and that you close the lid of the bin securely. Gulls, Crows and Ravens can make an awful mess if you leave a bag in the open and it only takes a minute. I speak from experience, and it is not fun to clean up.

Glass bottles and jars, should be cleaned and put in the Glass Bin, by the main gate